



HOLIDAY BOOKING FORM KYC

Please fill this form in ENGLISH and in BLOCK LETTERS.

*IBO ID:

Booking ID:

TYPE OF PACKAGE

GOLD SILVER

TRAVELLER DETAILS

*First Name:

*Last Name:

*Gender: M F

*D.O.B.:
D D / M M / Y Y

Marital Status: Married Single

*Address:

*Mobile No.: + 9 1 Alternate No.: + 9 1

*City: *Pin Code: *State:

*Email ID:

*Proof of identity (please tick): Aadhar Voter ID PAN Card Driving License

EMERGENCY CONTACT DETAILS

*Name:

*Phone No.:

TRAVEL PREFERENCE

*Season - 1 2

*Room Preference: Twin Sharing: Double Bed:

Reference Group Booking ID:

PAYMENT DETAILS

*Type: Cheque / NEFT / RTGS / DD *Cheque No./Reference No.:

*Bank Name: *Date:
D D / M M / Y Y

FOR OFFICE USE

Mode of Payment: Booking ID:

Cheque No./Reference No.:

Remarks:

HLDDWK-MAR-BKF-0001-0.0

*All star marked fields are compulsory to be filled

The purchase entitles the customer to a 2nights / 3days holiday package to Dwarka.

For the detailed inclusions and project highlights kindly refer our brochure our company website.

TERMS AND CONDITIONS

GENERAL

1. Please note that once your booking is confirmed, you will receive an email-as well as SMS on your registered mobile number confirming your booking. However if you would like to get in touch with us please call us on 18004192299/ 07966212222 , we are open from 10.30am- 7pm seven days a week.
2. Please expect to receive your vouchers 72 hours, before your departure date (subject to full payment of your package cost)
3. Personal expenses such as Laundry, telephone calls room service etc are not included.
4. As of now we are not holding any service, all services will be subject to re-confirmation on the date of booking.
5. Once the booking is confirmed for a date as per point 4 above, the customer can change the date of travel, before 15 clear days, between the date of change request and date of check in, at a nominal charge of INR 1200. No changes shall be allowed for a shorter clear days.
6. The customer can change the season of travel from the selection made in this KYC, one nominal charges of INR 1200.
7. Company follow a strict policy of no show no refund.
8. The booking needs to be reconfirmed with the company by e-mail at least 15(clear) days prior to intended date of Check-in.
9. The booking will thereafter be re-confirmed by our operations team by e-mail and thereafter client/s will be considered as booked to travel.
10. Tour is in group & one may have to accommodate to the timings.
11. All Tour packages offered by us are governed by the terms and conditions and undertakings in the package four- service agreement along with the booking form, which are incorporated herein by reference.
12. The time schedule fixed by the local tour operator should be strictly adhered to. For any inconvenience, loss or consequence suffered due to tourist's failure to keep the local tour operators timings, the tourist alone would be responsible.
13. The Company shall not be responsible for non-performance in the event civil unrest, riots, n l calamities or in the event of force- majeure.

HOTEL

1. Standard check- in time at the hotel normally 12 pm and check - out is 10 am.
2. In case the selected hotel is unavailable for booking, an alternate arrangement will be offered to the customer in another hotel of a similar category.
3. Room type (Double or twin) is subject to availability and sole discretion of the hotel.
4. Schedule advised by Local Representative will be final and the tourist have to strictly adhere to the timings.
5. Any legal issues, if at all arise shall be subject to the jurisdiction of Dwarka City, state of Gujarat.
6. According to government regulations, it is mandatory for guests to present valid photo ID at the time of check in. (Please note, Pan Card will not be accepted as an identification (proof)
7. Kindly note all taxes included in our package and final negotiated rates have been as per current Government regulations. Any changes in tax structure due to Government policies or changes in rules are applicable at the time of billing.

SIGHTSEEING ACTIVITIES/ TRANSFERS

1. Following ground transport is included in your GOLD Package itinerary . Vehicle type - AC - SUV/ SEDAN/ TEMPO TRAVELLER . Your vehicle includes visit to local Sightseeing places.
2. Kindly be on time for your activities, tours & transfers.

CANCELLATION POLICY

1. Free look period shall be 7 days. The customer can within 7 days from the date of purchase intimate in writing to the company stating their wish to cancel the purchase, the same shall entitle them for full refund. By selecting the date of travel/ check in the customer, unconditionally, waives his right attached to the free look period policy irrespective of the days of purchase.

TWO TYPE OF PACKAGE

1. GOLD

- Rs 8100 + GST*(5%) per person.
- Includes Accomodation + Breakfast + Sightseeing in private vehicle.

2. SILVER

- Rs 6100 + GST*(5%) per person.
- Includes Accomodation + Breakfast.

*Date:

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D D / M M / Y Y

Customer Signature